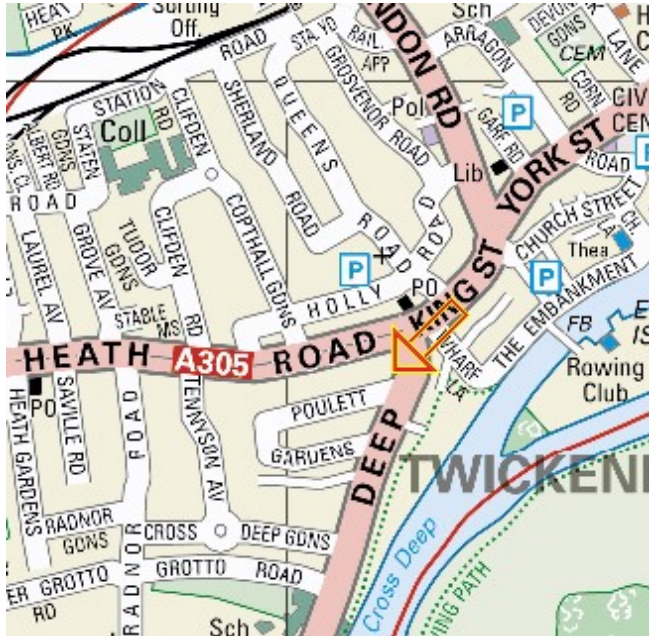


How to find us?



The practice is situated in Central Twickenham within easy walking distance of Twickenham train station and local bus services from Richmond, Teddington & Hampton. There is a small car park for patients' use and further pay-and-display parking is available in nearby Holly Road.

Our Ultrasound Team

Sonographers

The practice employs a team of sonographers who have many years of NHS experience. They perform a wide range of ultrasounds in busy hospital trusts and in the community.

Practice/Contract Manager

Lacy van der Sloot

Ultrasound Co-ordinators

Linda Boyle / Zoe Payne

Contact Details

Cross Deep Surgery
4 Cross Deep
Twickenham
TW1 4QP

Tel: 020 8892 8124

Fax: 020 8744 9801

Email: swlccg.crossdeepsurgery-ultrasound@nhs.net

www.crossdeepsurgery.co.uk

CROSS DEEP SURGERY

AT THE HEART



OF TWICKENHAM

4 Cross Deep
Twickenham
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T: 0208 892 8124
F: 0208 744 9801
www.crossdeepsurgery.com

ULTRASOUND SERVICE

NHS service available to all practices
in Richmond CCG



Ultrasound Services Available

Note: We are not an urgent diagnostic service and will only accept routine referrals.

Scans performed

- ✓ Abdominal Inc liver, kidneys, spleen, pancreas, gallbladder, AA (Symptomatic)
- ✓ KUB, testicular
- ✓ Pelvic (TV/TA - please note that TV is the preferred mode and we will offer this unless you tell us it is inappropriate, eg. patient is VI. Patients over 75 are offered TA).

Scans NOT performed

- ✗ Post-menopausal Bleeding
- ✗ Breast,
- ✗ Antenatal & Post Natal (up to 12 weeks)
- ✗ Paediatric (under 16s)
- ✗ AAA screening
- ✗ Thyroid
- ✗ Herniae
- ✗ Lymph nodes
- ✗ Soft tissue
- ✗ Musculoskeletal
- ✗ Scans for follow up metastatic involvement.

Late Policy

Patients must arrive at least 10 minutes before their appointment time. If you arrive late for your appointment then you will be asked to rebook.

DNA Policy

Patients who DNA their appointment will not be offered another appointment and their referral will be sent back to the referring GP.

What is a DNA?

Any patient that does not attend their appointment or any appointment that is cancelled within 24 hours before it is due to take place.

Cancellation Policy

The service can allow for 1 cancellation however if you cancel your appointment more than once then your referral will be sent back to the referring GP.

NOTE: Children are not admitted during Ultrasound Examination.

Our Ultrasound Facilities



Patient Satisfaction Survey

In 2021 we ran a patient satisfaction survey in which 90% of patients surveyed rated us Excellent/Good in all areas surveyed, including booking processes, COVID Procedures and explanation of procedures.

Overall our service was rated:

