

Cross Deep Surgery

Patient Participation Group

Monday 16th March 2026 @12.30pm

Venue: Cross Deep Surgery

AGENDA

1. Welcome and Apologies. LV

2. Approval of Minutes – [Click Here](#) to View LV
 - a. PCN PPG on 11th Nov 2025 Agreed and Approved
 - b. CDS PPG on 15th Sept 2025 Agreed and Approved

3. Chair's Report from Richmond PPG Chairs Network. PPS

4. Practice Update LV/ RO
 - Services & Vaccinations**
 - Vaccination Campaigns
 - DNA Reporting & Capacity
 - Staff Update**
 - Staff Changes
 - Staff Survey Feedback
 - Staff Charity Events
 - Premises Update**
 - CCTV Upgrade
 - IT Update**
 - NHS App Usage
 - Complaints & Compliments**
 - Feedback on Complaints
 - Feedback on Friends and Family

5. Practice Website LV/RO

6. Any Other Business All

7. Date of Next Meeting

Joint PCN PPG Meeting

*Tuesday 12th May 2026 @ 12.30 @ CDS

CDS PPG Meeting

Sept 26 @ 12.30 – Online via Teams

**2 PPG Members to attend as representation from each PCN practice only.*